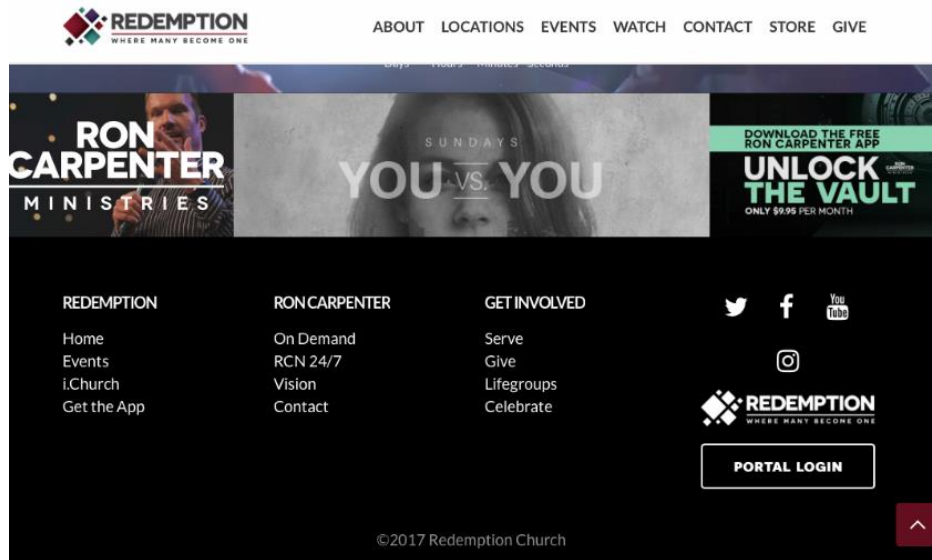


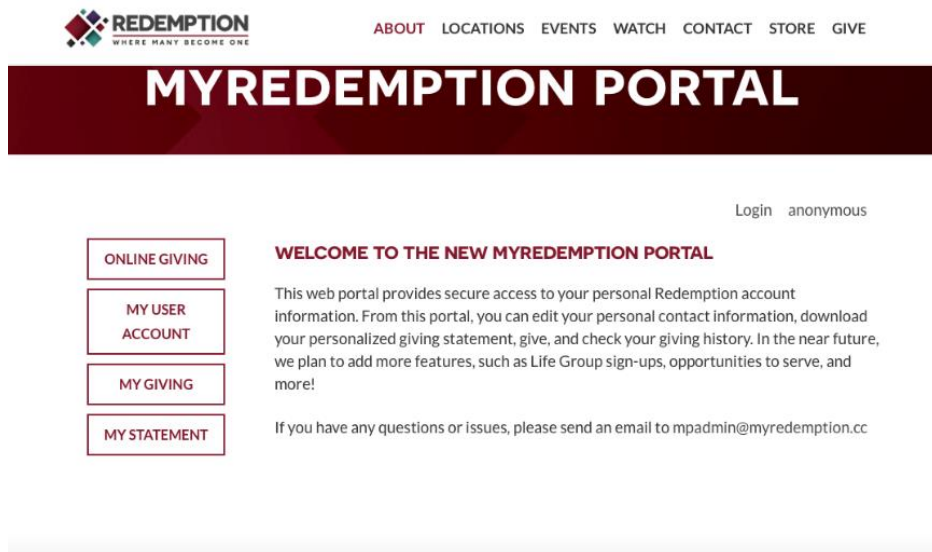
MYREDEMPTION PORTAL: QUICKSTART GUIDE

ACCESSING THE PORTAL

1. Visit **Redemption Website** (myredemption.cc)
2. Scroll down to the **Bottom of the Page**



3. Click **“Portal Login”**
4. Click **“Login”**



MYREDEMPTION PORTAL: QUICKSTART GUIDE

LOGGING INTO THE PORTAL

1. Option 1: Use Your Current Credentials

- a. Login using your Online Giving Credentials (Email & Password)

The screenshot shows the MyRedemption Portal login interface. At the top left is the logo for REDEMPTION with the tagline "WHERE MANY BECOME ONE". To the right is a navigation menu with links for ABOUT, LOCATIONS, EVENTS, WATCH, CONTACT, STORE, and GIVE. Below the navigation is a dark red banner with the text "MYREDEMPTION PORTAL" in white. On the right side of the page, there is a "Login" link and the text "anonymous". On the left side, there are four buttons: "ONLINE GIVING", "MY USER ACCOUNT", "MY GIVING", and "MY STATEMENT". The main content area is titled "LOGIN OR REGISTER FOR ACCOUNT". It includes a "Sign In" section with a "Username:" label and a text input field containing "youremail@domain.com". Below that is a "Password:" label and a password input field with masked characters. There is a checkbox labeled "Keep Me Logged In". At the bottom of the form are three buttons: "LOGIN", "RESET ACCOUNT", and "CREATE ACCOUNT".

2. Option 2: Reset Your Password

- a. If you are unable to access your portal using **Online Giving Credentials**, try **Resetting your Password**.
- b. Enter the email on file (Used for Membership / Online Giving)
- c. Click "**Reset Password**"

The screenshot shows the MyRedemption Portal forgot password interface. At the top left is the logo for REDEMPTION with the tagline "WHERE MANY BECOME ONE". To the right is a navigation menu with links for ABOUT, LOCATIONS, EVENTS, WATCH, CONTACT, STORE, and GIVE. Below the navigation is a dark red banner with the text "MYREDEMPTION PORTAL" in white. On the right side of the page, there is a "Login" link and the text "anonymous". On the left side, there are four buttons: "ONLINE GIVING", "MY USER ACCOUNT", "MY GIVING", and "MY STATEMENT". The main content area is titled "FORGOT USER/PASSWORD". It includes a text prompt: "Please provide the email address we have on record for the user account password you wish to reset". Below that is an "Email:" label and a text input field containing "jaquindajackson@gmail.com". At the bottom of the form are two buttons: "RESET PASSWORD" and "CANCEL".

MYREDEMPTION PORTAL: QUICKSTART GUIDE

REDEMPTION
WHERE MANY BECOME ONE

ABOUT LOCATIONS EVENTS WATCH CONTACT STORE GIVE

ONLINE GIVING

MY USER ACCOUNT

MY GIVING

MY STATEMENT

RECOVER ACCOUNT

Name:
JaQuinda Jackson

Email:
jaquindajackson@gmail.com

Current Username:
jaquindaharkness@gmail.com

Change Username:
jaquindaharkness@gmail.com

Create Password:

Confirm Password:

^

3. Option 3: Create a New Login

- Use email as the username & and easy-to-remember password

REDEMPTION
WHERE MANY BECOME ONE

ABOUT LOCATIONS EVENTS WATCH CONTACT STORE GIVE

Login anonymous

ONLINE GIVING

MY USER ACCOUNT

MY GIVING

MY STATEMENT

CREATE AN ACCOUNT

YOU MUST CREATE AN ACCOUNT BEFORE YOU CAN PROCEED

First Name:

Last Name:

Email:

Mobile Phone:

CREATE MY ACCOUNT CANCEL

UPDATING YOUR INFORMATION

- Click “My User Account”

REDEMPTION
WHERE MANY BECOME ONE

ABOUT LOCATIONS EVENTS WATCH CONTACT STORE GIVE

MYREDEMPTION PORTAL

Ruff, Lacey Logout

ONLINE GIVING

MY USER ACCOUNT

MY GIVING

MY STATEMENT

WELCOME TO THE NEW MYREDEMPTION PORTAL

This web portal provides secure access to your personal Redemption account information. From this portal, you can edit your personal contact information, download your personalized giving statement, give, and check your giving history. In the near future, we plan to add more features, such as Life Group sign-ups, opportunities to serve, and more!

If you have any questions or issues, please send an email to mpadmin@myredemption.cc.

- Upload a Profile Picture & Update your Contact Information accordingly

MYREDEMPTION PORTAL: QUICKSTART GUIDE

- Click “**Save Contact Record**” to save your changes

CHANGING YOUR USERNAME / PASSWORD

- Repeat the steps for “Updating Your Information” to change your username
- Click “**Save Contact Record**” to save your changes

UPDATE USER RECORD

User Name:

New Password:

Confirm Password:

SAVE USER RECORD

QUESTIONS & SUPPORT:

- **Leader Support:** For Questions about Lifegroup Inquiries & Group Updates, please contact your Campus Lifegroup Coordinator & Office Support Team or email: LIFEGROUPS@MYREDEMPTION.CC
- **Technical Support:** For Technical Questions (Log In Difficulties / Unable to View Your Group), please contact the Ministry Platform Administrator at: MPADMIN@MYREDEMPTION.C